



# MADHA INSTITUTE OF ENGINEERING & TECHNOLOGY

(Approved by AICTE & Affiliated to Anna University, Chennai)

Sadhanandhapuram, Erandamkattalai

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**Dr. P. SURESH MOHAN KUMAR**

**Principal**

**03.01.2025**

## ONLINE GRIEVANCE REDRESSAL

The screenshot shows a web browser window displaying the online grievance redressal form. The browser tabs include 'Government of India, All India', 'Sibel eChannel Home', 'SEATING 24/2/24 - mietech', 'Inbox (14,722) - dasasak@...', and 'Online Grievance Redressal'. The address bar shows 'mietchennai.in/online-grievance-redressal/'. The page header includes the Madha Institute of Engineering & Technology logo and name, along with navigation links like 'Home', 'About Us', 'Departments', 'Admission', 'Library', 'Placement', and 'Online Grievance Redressal'. The main heading is 'ONLINE GRIEVANCE REDRESSAL'. Below this, there is a paragraph explaining the purpose of the grievance redressal cell and the process. It states that the cell is for dealing with grievances and complaints, and that students, faculty, and other stakeholders are encouraged to use the suggestion box placed on different strategic locations of the campus to express suggestions and grievances. It also mentions that the members of the grievance redressal cell or any of their other teachers can be contacted for their assistance. A second paragraph requests that users provide a consistent & serious message and that their use of the power is a responsible manner. A third paragraph states that any complaint of the students regarding supply or social harassment in academic affairs can be lodged through online portal for 'Grievance Redressal' in the form below. The form itself has several input fields: 'Name', 'Reg. No. of the Student', 'Phone No.', and 'Email ID'. There is a 'Grievance Regarding' section with radio buttons for 'Ragging', 'Sexual Harassment', 'Academics', 'Hostel', and 'Others'. A 'Description' text area is provided for the user to enter details. A 'SUBMIT' button is located at the bottom of the form. The browser's taskbar at the bottom shows several open documents: 'sc st comm.docx', 'Internal Quality A...docx', 'drinking water.docx', and 'DISABLED-FRIEN...docx'. The system tray shows the time as 11:24 AM on 2/19/2024.



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